

Extended Warranty Contract (PANASONIC COPY)

Panasonic

Contract Number : 18081224014318

Customer Name: MR NARESH KUMAR

Address "Y1/7 BUDH BIHAR PHASE 1 NEAR RAM MANDIR "

DELHI

DELHI INDIA **Pin Code:** 110086

Landmark :

Mobile : 8750615050

Telephone :

E-mail :

Product : Aircon (Inverter) **Model:** CS-US24SKY-1

Model Description: AIRCON-INVT-2 Ton **Set Serial:** 3769500520

Unit Warranty no : PIWCN1705050387

Compressor Serail # :

Dealer Name : **Purchase Invoice #:**

Date of Purchase: 07/05/2017 **Contract End Date:** 09/08/2020

Contract Start Date: 10/08/2018 **Contract Period:** 24 Month

Price Inc. of all taxes : 8720.71 **Product Code :** EWC-24INV2Y-SC

Product Checklist for service technician before entering into Contract :

☐ Panel ☐ Remote Control ☐ Wall mount installation

I have read and understood the "Terms and Conditions" mentioned in the Service Contract and I am pleased to enroll for the service contract as per details given above.

Date : Signature of the Customer :

Terms and Conditions

This Extended Warranty contract has been entered into between Panasonic India Pvt Ltd. (Panasonic) a company incorporated under the companies act 1956 and having its registered office at 6th Floor "SPIC BUILDING" ANNEXE, No. 88, Mount Road, Guindy, Chennai -32 and the customer mentioned above in application form duly signed by customer. This contract will be fully binding on the customer as per below Terms and Conditions.

1. This Service contract covers only the repairs and does not entitle you for replacement of the product.
2. All payment needs to be made in advance along with service contract.
3. The service contract is valid for a period as mentioned in the contract form. Customer has to provide original Service Contract copy with duly signed by Panasonic India Pvt Ltd representative at the time of using our services.
4. Acceptance / Renewal of service contract after expiry of the contract shall be at the discretion of the company.
5. The customer shall register the complaint through Panasonic Helpline / call center only. In case of any changes of the address must be intimated in writing to the company in advance.
6. There shall not be any refund of the contract service charge already paid should the customer request termination of the contract before the expiry of the service contract period.
7. The contract is not transferable in the event of resale / gift to any other person and no refund shall be given.
8. This service contract does not cover any form of damage resulting from dust, foreign object, fire, water, input voltage beyond specifications, riot, mishandling, commercial use, lightning, flood or any act of natural and use contrary to the operations specified in the user's manual supplied with the equipment.
9. Any software media which does not confirm to the specifications mentioned in the operating manual, playability of such media is not warranted by the company.
10. Panasonic will not accept any responsibility for damage arising out of unauthorized modification or alteration, repair or use of this product or any accessories Other than those specified by the Company.
11. Company will not cover any responsibility for damage or loss arising out of mishandling or incurred during transit.
12. Main liner crack, Door, Bulbs, rubber pads, remote, stabilizers, consumables, and any damage to the aesthetical components shall not be covered under this contract.
13. The Contract Service is not valid if serial number or equipment is mutilated, defaced or altered.
14. This Contract Service does not cover the cost of transportation of the product from the place of installation to the service centre. It will be born by customer as per applicable rates.
15. All third party peripherals, weather purchased as part of a system, bundled with it, come with prevailing agent's Warranty, and Panasonic India makes no warranty whatsoever on their behalf.
16. The service provided for by Panasonic under this Contract shall not extend to the:-
 - a. Correction of operating problems related to environmental conditions beyond the control of company
 - b. Supply of installation or electrical work external to the products.
 - c. Modification of the products.
 - d. The wear and tear of the product i.e. corrosion of the product owing to improper care or storage.
 - e. Repairing of products that have been tampered with by anyone other than authorized technicians of Panasonic
17. The Company shall not be liable or be deemed to be in default for any delay or failure in performance resulting directly or indirectly from causes beyond its reasonable control including delay in repairing due to non-availability of any component and/or accessory, labour problem, restrictions and regulations of the government, public movement, war and any unavoidable circumstances, specially vis-a-vis the import of supplies and raw material or if the company is otherwise prevented from performing its functions under this warranty.
18. Any defect in the electrical installation or wiring at site has to be rectified by the customer as per the recommendation of our engineers.
19. In the event of any difference or dispute arising with reference to the terms and conditions of the contract service or there interpretation, the same shall be referred to a sole arbitrator, who shall be appointed by the Company's Managing Director. The decision of the sole arbitrator shall be final and binding on the parties. Such arbitration proceedings shall be held at New Delhi and provision of the Arbitration & Conciliations Act 1996 shall apply to the arbitration proceedings.
20. Company will not be responsible for damages or what so ever to other properties / premises, structural paint work and etc in the event that customer insisted that serviceman should carry out the cleaning of the product.
21. Pricing, Terms and conditions are subject to change without any notice.

22. This Service Contract takes care of any manufacturing defect or breakdown of the product during Service Contract period. Company at its sole discretion will repair or replace such parts and defective parts could become the property of the Company. Repair under contract service may also be carried out by any Authorised Service Center of the Company. Company reserves the right to use the reconditioned parts with same performance parameters to those of new parts in connection with any service performed during the warranty period.

Mode of Payment: Cash / Cheque / DD

Amount

Cheque No

Bank Name

Regd. Off.: Panasonic India P. Limited

No.88,6th Floor,"SPIC" building Annexe,Mount Road,Guindy,Chennai 600032
Helpline#: 1860 425 1860 / 1800 103 1333. Email: helpline @ in.panasonic.com

Extended Warranty Contract (CUSTOMER COPY)



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DELHI			
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