

Extended Warranty Contract (PANASONIC COPY)

Panasonic

Contract Number : 19071212022560

Customer Name: AMIT KUMAR KARMAKAR

Address : *AST2, MANASHA TALA ROAD VILL+P.OL-ARJUNPUR P.S-BAGUIATI, TEGHORIA *

KOLKATA

WEST BENGAL INDIA Pin Code: 700059

Landmark :

Mobile : 9880016502 Telephone :

E-mail :

Product : Aircon (Inverter) Model: CS-RS18UKY

Model Description: AIRCON-INVT-1.5 Ton Set Serial: 185PAJACUU01955

Unit Warranty no : PIWCN1807071449 Compressor Serial # :

Dealer Name : Purchase Invoice # :

Date of Purchase: 21/07/2018 Contract End Date: 21/07/2020

Contract Start Date: 22/07/2019 Contract Period: 12 Month

Price Inc. of all taxes : 5900.00 Product Code : EWC-18INV1Y-SC

Product Checklist for service technician before entering into Contract:

☐ Panel ☐ Remote Control ☐ Wall mount installation

I have read and understood the "Terms and Conditions" mentioned in the Service Contract and I am pleased to enroll for the service contract as per details given above.

Date: Signature of the Customer:

Terms and Conditions

This Extended Warranty Contract has been entered into between Panasonic India Pvt Ltd, a company incorporated under the Companies Act, 1956 and having its registered office at 10th Floor, 2nd Avenue, Anna Salai, Chennai - 600 002, India, and the customer mentioned below.

The Contract shall be binding on the customer as per below Terms and Conditions.

1. This Contract covers only the repairs and does not include the replacement of the product.

2. The cost of the Extended Warranty shall be borne by the customer.

3. All payment needs to be made in advance along with service contract.

4. The service contract is valid for a period as mentioned in the contract form. Customer has to provide valid Service Contract duly signed by Company's representative at the time of using the Extended Warranty service.

5. Extension / Renewal of service contract after expiry of the contract shall be at the discretion of the Company.

6. The Customer shall register the complaint through Panasonic Helpline / Call Centre only. It shall be the responsibility of the Customer to inform the Company in advance.

7. There shall not be any refund of the contract service charge already paid in case, the Customer terminates the Contract before the expiry of the Contract period.

8. The Contract is not transferable in the event of resale / gift to any other person and no refund shall be granted.

9. This Contract does not cover any form of damage to the Product including but not limited to damage caused by fire, lightning, water ingress, dust, noise, acts of God like flood, earthquake, cyclone, typhoon, etc.

10. Any software media which does not conform to the specifications mentioned in the warranty manual, etc.

11. The Company will not accept any responsibility for damage arising out of unauthorized modification, alteration, repair or use of the product or any accessories Other than those specified by the Company.

12. The Company will not cover any responsibility for damage or loss arising out of mishandling or misuse of the product.

13. Must keep clean, door, buttons, rubber pads, remote, stabilizers, consumables, and any damage to the electrical components shall not be covered under this Contract.

14. The Contract is not valid if serial number or equipment is mutilated, defaced or altered.

15. The Contract does not cover the cost of transportation of the Product from the place of installation to the service center. It will be borne by Customer as per applicable rates.

16. For Product units installed outside the municipal limits of the Company or Authorized Service Center, all expenses incurred in the visit of service engineer, to & fro transportation of unit parts, lodging, boarding, conveyance and other endemic charges will be borne by and payable in advance by the Customer.

17. All third party peripherals, whether purchased as part of a system, bundled with it, come with third party's warranty, and Company makes no warranty whatsoever on their behalf.

18. The Extended Warranty service provided by the Company under this Contract shall not extend to:

a. Correction of operating problems related to environmental conditions beyond the control of Company.

b. Modification of the Product.

c. The wear and tear of the Product i.e. corrosion of the product owing to improper care or storage.

d. The use of the Product in an abnormally corrosive alkaline/acidic atmosphere.

e. Repairing of Product that have been tampered with by anyone other than authorized technician of the Company.

19. The Company shall not be liable or be deemed to be in default for any delay or failure in performance resulting directly or indirectly from causes beyond its reasonable control including delay in repairing due to non-availability of any component and/or accessory, labour strike, restrictions and regulations of the government, public movement, war and any unavoidable circumstances, specifically vis-a-vis the import of supplies and raw material or if the repair is otherwise prevented from performing its functions under this warranty.

20. Any defect in the electrical installation or wiring at site has to be rectified by the Customer or the recommendation of our engineers.

21. In the event of any difference or dispute arising with reference to the terms and conditions of this warranty or its interpretation, the same shall be referred to a sole arbitrator, who shall be appointed by the Company. The decision of the sole arbitrator shall be final and binding on the parties. Such arbitration proceedings shall be held at New Delhi and provision of the Arbitration & Conciliation Act, 1996 shall apply to the arbitration proceedings.

22. Company will not be responsible for damages or what so ever to other properties / premises / structural part work and etc. in the event that customer insisted that serviceman should carry out the cleaning of the product.

23. Phony, Terms and conditions are subject to change without any notice by the Company at its discretion.

24. This Contract takes care of any manufacturing defect or breakdown of the Product during the 12 months of the Contract period. Company at its sole discretion will repair or replace such parts and defective parts could become the property of the Company. Repair/unplanned may also be carried out by the Authorized Service Centre of the Company. Company reserves the right to use the reconditioned parts with same performance parameters to those of new parts in connection with any service performed during the Contract period.

25. In the event of any unforeseen circumstance, and spares not being available, Company's pricing depreciation rules will be binding on the Customer to accept an alternative solution in lieu of repairs.

Non-Comprehensive Scheme

Airconditioners - All Functional Parts (Excluding Coil, Sheet metal and other non-functional part)

LEDs - All Functional Parts except Panel

*Labour Only Scheme: Only breakdown Calls (No replacement) repair of parts

Mode of Payment: Cash / Cheque / DP

Amount

Cheque No

Bank Name